

SHIPPING POLICY

Currency

Prices are in US dollars. Prices are subject to change.

We will bill the shipping costs to you as shown in the shopping cart.

Payment

Payment by credit card: VISA, Mastercard, Discover, American Express, and Paypal are accepted in most cases. We reserve the right to ship only to the credit card billing address. Please provide number and date of expiration, and the 3 or 4-digit CCV code. If delivery address is different from the billing address, pre-payment by cashiers check, or bank wire transfer may be required.

As conditions of this sale you agree to pay shipment costs, and if applicable, all “shipper penalties for incorrect or incomplete address entered”. If shipper penalties are charged, complete documentation will be provided upon request. Please be sure to enter a complete and correct delivery address, including unit number. A common error is “suite number missing “. Error corrections usually cost \$12.00 for ground service.

Delivery

We ship by UPS or USPS unless otherwise negotiated.

Delivery is limited to stock on-hand. If an item is not in stock we will attempt to notify you with the contact information provided (email or phone).

Returns and Exchanges

Returns and exchanges must be made within 30 days of delivery. All returns are subject to a 15% restock fee. Items must be returned with a copy of the original sales receipt, in original condition, and must be saleable as new. Restock fee is assessed by the Returns Manager upon inspection and may can be waived when store credit is taken (instead of a refund). Used, installed, blemished, incomplete items will not be accepted for return. Special order items may not be returned under any circumstances.

Damages

Other than as required under consumer protection law, under no circumstance will we be liable for any loss or damage, including that caused by reliance on information obtained through the website. It is the responsibility of the user to evaluate the accuracy and completeness of any content provided. User accepts all responsibility in evaluating his or her ability to install any item.